ICS and HICS What's the difference?

The basic principles and core concepts of the [Incident Command System (ICS)](#) and [Hospital (Healthcare) Incident Command System (HICS)](#) are very similar. HICS assists healthcare organizations in improving their emergency management planning, response, and recovery capabilities for unplanned and planned events. HICS will benefit anyone with a response role during a crisis including hospital physicians, nurses, and administrators. Community partners with whom healthcare facilities collaborate (e.g., public safety, local health department, emergency management, etc.) will find HICS useful in understanding healthcare response issues and incident command practices and tools used during various events with health impacts.

The primary HICS users are representatives from hospitals of all sizes and service delivery models (missions), including healthcare providers, health care facilities, healthcare organizations, rehabilitation and urgent care centers, critical access hospitals, ambulatory surgical centers, long-term care and psychiatric treatment facilities, intermediate care facilities, rural health clinics.

It is important to understand that HICS training *is not* a replacement for [ICS training](#). HICS is a supplement to ICS, while many of the principles and concepts of ICS are the same the biggest difference are the [HICS forms](#) beyond the Incident Action Plan. HICS has customized many of the [ICS forms](#) to fit the needs of healthcare facilities and incidents related to disaster medicine and public health.

The next edition of News You Can Use will cover when Healthcare Command Centers are not Incident Command Posts.

**New novel virus cases grow in the US - 2019 Novel Coronavirus Update

On January 29, the Centers for Disease Control (CDC) announced that 165 suspected cases of 2019-nCoV are under investigation in 36 states, while 68 people have tested negative for the novel coronavirus, 5 have been confirmed. As of this date, no deaths in the US have been confirmed related to the virus. This is a fast-moving public health and healthcare event, for the latest information and guidance it's recommended that all NEW HERC members and partners follow the CDC 2019 Novel Coronavirus incident web page at
https://www.cdc.gov/coronavirus/2019-ncov/index.html

Brown County Public Health Releases Infectious Disease Toolkit for EMS

This past Fall the Brown County Public Health Department released an infectious disease training toolkit for Emergency Medical Services (EMS).

This is a great resource for not only EMS, it also contains information that can be used in most other healthcare and public safety organizations. Please consider making this valuable resource part of your infectious disease operating procedure! A link to the release email announcement and toolkit can be found here https://tinyurl.com/rwgzqh6 and on our website.

HHS releases Emergency Planning Guidance for Behavioral Health Facilities

The Substance Abuse and Mental Health Services Administration (SAMHSA) in the United States Office of Health and Human Services released the "Disaster Planning Handbook for Behavioral Health Treatment Programs".

According to the handbook, behavioral health programs provide essential service as outlined in Emergency Support Function #8 and are obligated to prepare for emergencies. The guide specifically targets the special needs of the populations involved, how to identify essential staff and financial considerations.

The intended audience for this planning guide is facility disaster planning team members and any administrators, clinicians, trainers and senior staff who may work as part of such a team during emergencies. This handbook supplies many worksheets to aid the planning process and gives examples of effective processes and best practices. This guide can be found on the NEW HERC website at (Source: SAMHSA via the Infogram)

Serious Flood Concerns in the NEW HERC Region

Flooding continues to be in issue in the region. In early January the city of Oconto experienced significant flooding because of a large ice jam on the Oconto river. The flooding led to concern for the safety of a nursing home near the center of the city. NEW HERC member Lieutenant Ryan Pecha of the Oconto Fire Department provided an update on response efforts from his department's perspective at the January monthly HERC meeting. At the February HERC meeting a representative from the Oconto hospital will provide an update on their preparations during the event. A staff member from the Wisconsin Department of Health Services (WI DHS) have also been invited to present on their public flood map for healthcare and public health. NEW HERC has Healthcare Evacuation and Shelter In Place Toolkit that can be found using this link https://newherc.com/wp-content/uploads/2020/01/Healthcare-Evac-SIP-Resources.zip

NEW HERC releases information on HHS emPOWER Map

At the January meeting a presentation was given on the HHS emPOWER map. This interactive map gives public health officials, emergency managers, hospitals, and first responders the ability to discover the electricity-dependent Medicare population in their county, and ZIP Code.

Situational Awareness ● Information Sharing ● Common Operating Picture

Over 2.5 million Medicare beneficiaries rely on electricity-dependent medical equipment, such as ventilators, to live independently in their homes. Severe weather like what part of our region experienced this past summer and other emergencies, especially those with long power outages can be life-threatening for these individuals. NEW HERC has put together an emPOWER Toolkit with all the details of this resource that can be found at https://tinyurl.com/sw9734r An in-depth training on the emPOWER map is available on TRAIN using this link https://www.train.org/main/course/1083714 you need a TRAIN account to access.

You can access the map here https://empowermap.hhs.gov/ You can find Wisconsin detailed data on the WI Partner Communications and Alerting (PCA) Portal at https://share.health.wisconsin.gov/ph/pca/SitePages/Wisconsin%20emPOWER.aspx scroll down to the middle of page to the downloadable documents.

** *Emergency Directive to Mitigate Windows Vulnerabilities*

A number of vulnerabilities in Microsoft Windows operating systems have been identified, if these vulnerabilities are not addressed they will pose a significant threat to the environment. On January 14, 2020, Microsoft released a software patch to mitigate these vulnerabilities in supported Windows operating systems. Subsequently, The Cybersecurity and Infrastructure Security Agency (CISA) released an Emergency Directive and Activity Alert addressing critical vulnerabilities affecting Windows CryptoAPI and Windows Remote Desktop Protocol (RDP) server and client. Some of the vulnerabilities could enable a remote attacker to decrypt, modify, or inject data on user connections. DHS has determined that these vulnerabilities pose an unacceptable risk to the Federal enterprise and as a result has issued an emergency directives to all Federal agencies to patch their environment immediately. Due to the seriousness of these vulnerabilities, ASPR CIP strongly recommends that *all healthcare and public health* entities also consider patching their environment as soon as possible. This recommendation is based on the likelihood of the vulnerabilities being weaponized, combined with the widespread use of the affected software across the sector and high potential for a compromise of integrity and confidentiality of information.
(Source: ASPR Critical Infrastructure Protection for Healthcare)

** *FDA Fact Sheet on Medical Device Cybersecurity Risks*

Given the recent Microsoft vulnerability announcement, we want to share an FDA fact sheet on medical device cybersecurity risks. The fact sheet offers recommendations for comprehensive management of medical device cybersecurity risks, continuous improvement throughout the total product life cycle, and incentivize changing marketed and distributed medical devices to reduce risk. Even with these guidance's, the FDA will continue to address myths about medical device cybersecurity. For additional information or specific concerns regarding medical device security please contact cybermed@FDA.HHS.gov

Situational Awareness ● Information Sharing ● Common Operating Picture

NEW HERC CST Player Agreements

The Coalition Surge Test Extent of Play Agreements will be released later this month. *We are still in need of a couple more evaluators, observers and EMS players.* Please contact *coordinatir@newherc.com* if you are interested. This low notice exercise will take place early in the week of May 4, 2020.

Democratic National Convention (DNC) Updates

For the latest information on the DNC NEW HERC now maintains a file in its online library at this link https://tinyurl.com/v85jm3m High level upcoming DNC training information can be found on page 6. It is expected planning announcements will increase in March and April. Stay tuned!

FEMA Community Lifelines includes Health and Medical

Last Fall the Federal Emergency Management Agency (FEMA) as part of the update to the National Response Plan released Community Lifelines. A Lifeline enables the continuous operation of critical government and business functions and is essential to human health and safety or economic security. Lifelines are the most fundamental services in the community that, when stabilized, enable all other aspects of society to function. FEMA has developed a construct for objective-based response that prioritizes the rapid stabilization of Community Lifelines after a disaster. The integrated network of assets, services, and capabilities that provide lifeline services are used day-to-day to support the recurring needs of the community and enable all other aspects of society to function. When disrupted, decisive intervention (e.g., rapid re-establishment or employment of contingency response solutions) is required to stabilize the incident.

Efforts to protect lifelines, prevent and mitigate potential impacts to them, and building back stronger and smarter during recovery will drive overall resilience of the nation! The Community Lifelines Implementation Toolkit provides whole community partners the information and resources to understand lifelines, coordinate with entities using lifelines, and serve as basic guidance for how to implement the lifeline construct during incident response. Below are links to several Community Lifeline resources. They can be used individually or printed into a binder as an all-inclusive resource.

Community Lifelines Toolkit 2.0

Incident Stabilization Guide

Lifelines Fact Sheet and Poster

Lifeline Card Template

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Upcoming Coalition Meetings

Meeting	Date	Time	Location
** New_ WI DHS Pandemic Influenza Response Planning Webinar	February 4, 2020	11:00 a.m.–12:00 p.m	Join the webinar. (No registration is required to attend)
NEW HERC Training and Exercise Committee	February 20, 2020	9:00am -11:00pm	Unity Hospice, 2366 Oak Ridge Circle, De Pere
NEW HERC Monthly Coalition Meeting	February 26, 2020	8:30am –11:30am	St. Vincent's Hospital Heritage Conference Rm C - 3rd Floor
NEW HERC Medically Vulnerable Populations Meeting	February 26, 2020	At end of the coalition meeting	St. Vincent's Hospital Heritage Conference Rm C - 3rd Floor
NEW HERC Public Health PHEP Committee Meeting	March 2, 2020	10:00am – 12:30am	De Pere City Hall 2nd floor - Nicolet Conference Room
NEW HERC Highly Infectious Disease Task Group	March 2, 2020	1:30pm – 3:00pm	De Pere City Hall 2nd floor - Nicolet Conference Room

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Upcoming Training & Exercises

Course Name	Course Dates	Location
Healthcare Incident Command System (HICS) Students – Course is full	February 4, 2020	Holy Family Memorial Hospital
Licensed Care Facility Evacuation Workshop and Tabletop Exercise	February 5, 2020	Holy Family Memorial Hospital
Psychological First Aid	February 6, 2020	All Saints Hospital - Racine Room 3801 Spring Street Racine – DNC related training
Biological Incidents Awareness	February 20, 2020	Waukesha Communications Center, Waukesha, WI – DNC related training
BASIC Public Information Officer (PIO) Training	February 24-25, 2020	Door County Justice Center 1201 South Duluth Avenue Sturgeon Bay
Team Approach to Foodborne Outbreak Response NCBRT PER 298	March 18-19, 2020	Water Tower Conference Room 4001 S. 6th Street Greenfield, WI - DNC related training

Looking Ahead…….

Cyber Resilience Workshop	March 31, 2020	St. Vincent Cancer Conference Center 1&2 – Registration now open
Biopreparedness: Identify, Isolate, Inform with the National Ebola Training and Education Center (NETEC)	April 20, 2020	Aurora BayCare Sports Medicine Center – Registration will open in mid - February
Recovering from Cyber Incidents MGT 465	May 20 – 21, 2020	Bellin College - Registration open in late Feb or early Mar

Cyber Resilience Workshop

March 31, 2020

9:30am – 1:30pm

Green Bay

Register on Eventbrite

At

https://www.eventbrite.com/e/dhs-cyber-resilience-workshop-tickets-91555883111

WISCONSIN DEPARTMENT *of* HEALTH SERVICES

Public Health Emergency Preparedness Planning

Pandemic Influenza Response Planning Webinar

On Tuesday, February 4, 2020, from 11:00 a.m.–12:00 p.m., the Office of Preparedness and Emergency Health Care (OPEHC) will conduct a pandemic influenza planning webinar.

The live webinar will include a pandemic influenza overview, preparedness planning assumptions, community mitigation and non-pharmaceutical intervention strategies, and potential response activities. OPEHC staff will also address processes for developing and maintaining a current list of points-of-contact for each Centers for Disease Control and Prevention Pandemic Influenza Vaccination Tier 1–2 critical workforce group. The session will include a question and answer period.

Join the webinar. (No registration is required to attend)

This webinar will be recorded.

Please do not reply directly to this email message. If you have a question, please email. Questions or comments should be directed to Joe Cordova.